



Click & Collect Terms and Conditions

- a. Click & Collect is only available from select locations. As part of your order, you need to select a store from which you will collect the order.
- b. Orders placed before 1pm will be ready for collection 3 hours after the order was placed unless otherwise notified. Orders placed after 1pm will be ready by 12pm the following day unless notified otherwise.
- c. We will not be liable to you or any other person for any delay.
- d. Click & Collect orders must be collected within 14 days from the date you place an order. If your order isn't collected within 14 days, we'll issue a refund—using the original payment method.
- e. To collect your order:
 - (i) you must collect your order from the collection point that you selected when you placed your order;
 - (ii) you must provide your signature and photographic identification; and
 - (iii) you must show the ResMed email order confirmation or receipt for your order.
- f. [CPAP Australia terms and conditions](#) apply to Click & Collect orders.
- g. CPAP Australia reserves the right to change or discontinue the Click & Collect service at any time, without notice.

Effective: 21st July 2020

